

## How this Oil & Gas Industry Leader Decreased Incidents by 30% and Strengthened Safety Culture

### THE CHALLENGE

Occupational and process safety permeates throughout the entirety of this global leader's operations. When they purchased several plants, they had a large number of new workers join their family. While the workers at these plants were productive and hard working, they came from a history of farming and had little experience with such comprehensive safety processes. When two separate incidents occurred at two sister plants, the HSE Manager wanted to help his workers make safer workplace decisions and reduce incidents. He approached TalentClick to integrate our Safety Self-Awareness training solutions into his company's award winning safety programs.

### THE SOLUTION

Participants used the Safety Quotient questionnaire to develop an understanding of their safety related behaviors and unique training needs. They received personalized training to interrupt their unsafe behaviors to prevent risks before they even occur.

Managers were taught the six personality traits which are correlated with safety-related behaviors. Through a series of group and individual exercises, managers learn how to address the personal training needs of each worker by tailoring their leadership methods to worker's unique learning style.

*"TalentClick has been opening our workforce's eyes to better understanding the prevention of workplace incidents. The information not only has helped us in reducing injuries but also environmental spills, product losses and quality issues."*



HSE MANAGER

### THE RESULTS

In the first six months:

- Incident rates decreased by 30%
- First Aid, Near Misses and Recordables decreased by 75%
- Three departments eliminated their incident rates by 40%
- Production decreased incident rates by 40%



THREE DEPARTMENTS  
ELIMINATED INCIDENT  
RATES



INCIDENT RATES  
DECREASED BY 30%



84% OF PARTICIPANTS  
WOULD RECOMMEND THE  
TRAINING TO OTHERS



FIRST AID, NEAR MISSES  
& RECORDABLES  
DECREASED BY 75%